



Online Account Management



Balance inquiry screen

Cashless Solution for Healthcare Facilities

Online Convenience

ManageMyID® is an online solution providing employees with online account management capabilities. The CBORD®-hosted website makes it easier for office staff by providing information to cardholders without requiring them to call with their questions.

Website Access

View balance inquiries: Employees can view account balances in real time.

Check transaction histories: Employees can look back on six months of transaction history. Information displayed for each transaction includes date/time, location, account, type of transaction, and amount of transaction.

Report cards lost or stolen: No more waiting for staff to be available to deactivate lost or stolen cards. This optional feature lets employees report a lost card, immediately disabling the spending privileges of their card. They can also be instructed on what their next steps should be to obtain a new card (e.g., "Visit HR office on the first floor weekdays between 9:00 a.m. and 5:00 p.m.").

Make online deposits: Employees may deposit money to their card account via a credit card from the convenience of their own computer. They can also configure automatic deposits to occur if their balance falls below a set minimum.

Customizable Interface

ManageMyID offers several opportunities for visual customization, allowing the website to fit within the graphical identity of any institution. The hospital's logo appears in the upper-right-hand corner of the screen, and a graphic of a landmark may be included on the left-hand side of the screen, directly below the menu options. The site's color scheme is designed not to conflict with these changeable graphical elements. ManageMyID allows approved advertisers to place advertising on the screen.

Benefits

- **Provide employees with online access to their accounts**
- **Allow for online lost card reporting**
- **Decrease the need for administrative resources to respond to employee inquiries**

Powered by

OdysseyPCS™

Online Account Management

Customer Privacy

ManageMyID ensures employees' privacy and security by requiring users to log in to the site each time it is launched. Information required at the registration screen is chosen by each organization—it needs only to be found within the Odyssey PCS™ software. The available fields are full name, ID number/PIK, alternate_IDnumber/media type, and date of birth.

Comprehensive Solutions

CBORD provides food and nutrition management, cashless card, and integrated security solutions to more than 6,000 organizations. Our focus is on comprehensive solutions that increase revenue, **reduce costs, guard patient safety, improve patient satisfaction, and integrate systems seamlessly.**

Innovative Products

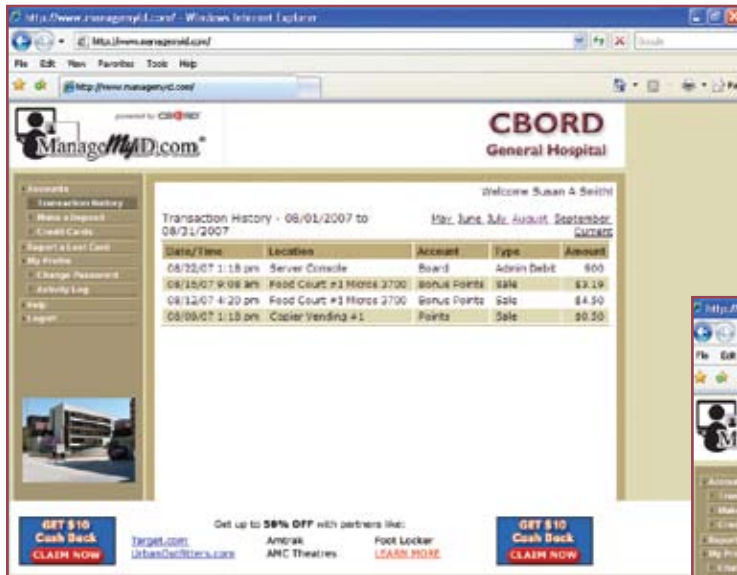
Our innovation is customer driven. Working in partnership with users, we listen to the industry's evolving needs and develop solutions to keep you a step ahead.

Dedicated Service

The quality of our products is made greater by the caliber of our employees. Through open dialogue with you, our customers, CBORD strives to not only meet, but exceed your expectations; we are committed to providing superior service in all aspects of our customer relationships. You can reach us twenty-four hours a day, seven days a week, and know you have a team dedicated to your satisfaction and success.

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Transaction history screen



Online deposit screen

